



Case Study

Klipboard has helped Woodford Heating & Energy be more productive, use their time more effectively and grow their business.

Background

Woodford Heating & Energy are mechanical services designers and installers who have supported London's foremost residential and commercial developers for over 20 years.

Their reputation for handling large scale and complex projects and delivering excellent workmanship precedes them.

The challenge

For years, Woodford used traditional paper methods for processes such as their air pressure tests, mechanical handover sheets and hot work permits to name a few.

They spent time on site completing paper based reports for each apartment unit. This included ten different types of documentation usually for more than 100 apartments or more.

This resulted in a lot of admin to return to the office, where the information was then filed and required to be stored.

Working on many different sites geographically meant this was a long and time consuming process. This wasted both valuable time and money, caused issues with storage and delayed any reporting or presentation of paperwork to their customers.

The answer

They decided to look into digital methods to assist their business processes. They quickly realised that adopting cloud based technology with a strong emphasis on mobile for their site workers would be the best way to solve the challenges they were facing on a daily basis.

[Read more on Klipboards Mobile forms and reports feature](#)

Klipboard was brought on board as a trial to start with, in order to fully see the benefits before implementing the system throughout their business.

The tablet app immediately allowed for data to be captured on site and sent back to the office in real time, automatically being filed against the relevant site or customer.

The result

Klipboard was up and running throughout Woodford Heating & Energy within an hour for their trial, and once they became a Klipboard customer, they received training sessions for their field users around the country.

With Klipboard they have streamlined the communication between their sites and office, increasing the rate at which they are able to provide customers with completed forms or reports.

Woodford have been impressed by how effective Klipboard is for their business. Their teams have received comprehensive support right from the start, allowing them to quickly complete forms and reports in seconds. Woodford has eradicated the need for filling and increased the productivity of their team.

Processed over
44,000 jobs
to date



Speed & accuracy at scale

Producing a high volume of job documentation, Klipboard has streamlined on-site processes.

Improved audit & compliance

Meet industry regulations with ease. Full reporting and audit insight.

Start streamlining your field service business today

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