



## Case Study

Recover Green Roofs were looking to implement software to assist with the management and scheduling of jobs to their field employees, as well as instant capture of data in the field.

Researching mobility platforms that could assist with this, Recover Green Roofs have implemented and are already benefiting from using Klipboard, utilising its scheduling, management and workflow features.

### Background

They are a design-build firm specialising in the creation and maintenance of green roofs, rooftop farms, roof decks & terraces.

They are a company of dedicated green roof professionals, landscape designers, horticulturists and craftsmen and women who work throughout buildings in the US - Boston, New England, and beyond.

### The challenge

Recover Green Roofs provide the design and installation of green roofs for commercial, residential and institutional buildings alike. Once installed, the roofs are put onto a maintenance program.

They were using Google Documents to manually input data on each project and there were often issues with their information not being available to them while working offline.

They also didn't have a scheduling or management functionality to organise their team.

Their approach was taking around 45 minutes a week, inputting all of their data in their jobs sheets. These and other larger reports were taking a few hours a week to format and complete.



### The results

Realising the value of utilising a service mobility platform to enhance and streamline their business processes, Recover Green Roofs deployed Klipboard with an individual workflow report, a job sheet, created to their exact requirements and custom design.

They instantly saw the benefit of being able to schedule a job with a connected workflow to a field technician. The technician has the ability to complete the job sheet on site, even without internet connection, and then do a real time sync back to the office, where it can be reviewed, approved for completion and then automatically invoiced to their customer.

The ability to manage the field team more efficiently whilst providing a report to their customer with more accuracy and speed has delivered real results for Recover Green Roofs.

As an added benefit to their process, Klipboard has improved the billing process ensuring they get paid quicker.



Instant capture of job data  
in the field

Customisable form templates  
allow for image capture, signatures  
and more, to enable faster  
customer reporting.



Realtime customer  
communications

Automated job completion  
notifications including invoice and  
attached job forms enables  
improved payment timescales.

Start streamlining your field service business today

Visit [Klipboard.io](https://klipboard.io) for more.