



Fire
Compliance
Services



Case Study

Fire Compliance Services are a team of experts who deliver fire protection services in a rapidly growing business.

Background

They have over 15 years of experience in fire safety in a broad range of industries and understand the legal requirements needed to stay safe and fire compliant.

They have a fast growing customer base, particularly within residential property management and with 24/7 emergency response, their customers can rely on them always being there when they are needed most.

The challenges

To meet the demand for their services and ensure their clients are all serviced and given the time they need, they required a field service platform that could handle the management of multiple assets over numerous locations and a robust scheduling system to manage the allocation of resources.

The answer

Using Klipboard, Fire Compliance Services now manage their client's assets, such as fire extinguishers, fire alarm panels, dry risers and more with ease.

Using our drop and drag scheduler tool, they have total insight into their servicing schedules for their clients. Communication with their customers is dramatically improved by using our customisable automated service email reminders.

This means they never miss a service and their customer remains fully informed on up and coming services with Fire Compliance Services, guaranteeing further business.



The results

They have streamlined their business operations and management of their engineers with Klipboard's range of smart features. They can scale up with increased business, allocate their team where they need to be and maintain excellent levels of communication with their customer with automated service reminders.

Klipboard allows for full integration with Xero cloud accounting so on top of the benefits of increased business and better communication, they can also keep track of their financials for their jobs and invoice through the platform, leaving them to focus on their customer's needs.



Improved audit & compliance

Meet industry regulations with ease. Full reporting and audit insight.

Up to
50%
more efficient

Streamline admin processes

Without Klipboard, FCS estimates they would need to double their admin resources.

Start streamlining your field service business today

Visit [Klipboard.io](https://klipboard.io) for more.