



## Case Study

For the last 30 years Entre-Prises have been creating unique climbing experiences. They are specialists in the design, installation, servicing and maintenance of climbing structures.

### Background

Enter-Prises are pioneers of the climbing wall industry, creating bespoke designs and installations for the sport of climbing throughout the world.

Entre-Prises constantly develop new products and services to meet their clients increasingly ambitious requirements. That requires a good understanding of their client's need and time spent in consultation with them to create the best experience for their customers.

### The challenge

They needed to find a better way to manage their inspection and service operations. Each piece of climbing equipment is unique and their clients assets need to be managed and serviced regularly.

Their field service software needed to be flexible enough to accommodate the bespoke nature of their work and easy to use in the field.

## The answer

Klipboard enables Entre-Prises to register all of their customer's sites and assets belonging to specific climbing wall structures on each site.

Annual certification for their customers assets is of the upmost importance, for safety, compliance and to maintain the minimum downtime of equipment.

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*The great feature of Klipboard is the overdue asset reminders which we use day in, day out. It helps us plan the work on site better.”*

*Simon Alcock, Entre-Prises Climbing Walls*

## The results

With Klipboard's comprehensive asset management functionality for performing planned maintenance on assets, our platform ensures Entre-Prises has complete visibility for scheduling their team and processing jobs seamlessly to their workshop.

Upon completion of those jobs they can produce the relevant certification documents and automated communications and service reminders for future jobs are managed via Klipboard.



### Global Asset Management

Planned maintenance scheduling for assets in over 30 countries

Up to

**5 hours**  
time saving every week

### Improved operational capabilities

Increased efficiency in job management enabling the ability to process more jobs

Start streamlining your field service business today

Visit [Klipboard.io](https://klipboard.io) for more.